

**UTILITY PATENT APPLICATION TRANSMITTAL***(Only for new nonprovisional applications under 37 CFR 1.53(b))*

Attorney Docket No.: 4366-135

Inventors: Charles Steven Roush of 2222 Stony Hill Road, Boulder, Colorado 80303  
Ramona Lynn Roush of 2222 Stony Hill Road, Boulder, Colorado 80303

Express Mail Label No.: EV331284756US

Title: **"USING VOICE OVER IP OR INSTANT MESSAGING TO CONNECT TO CUSTOMER PRODUCTS"****MS Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450**

Enclosed for filing with the above-identified utility patent application, please find the following:

1. ☒ Specification (Total Pages of Text, including Abstract and Claims: 34)
2. ☒ Drawing(s) (35 USC 113) (Total Sheets: 3) ☒ FORMAL ☐ INFORMAL
3. ☒ Declaration and Power of Attorney (Total Pages: 3) ☒ Signed ☐ Unsigned
4. ☒ Nonpublication Request under 35 U.S.C. 122(b)(2)(B)(i).
5. ☒ Assignment Papers *(cover sheet & document(s))*
6. ☒ Information Disclosure Statement (IDS/PTO-1449)
7. ☒ Copies of IDS Citations (Number of References: 27)
8. ☒ Return Postcard (MPEP 503) *(should be specifically itemized)*

**FEE CALCULATION:**

	(COL. 1) NO. FILED			(COL. 2*) NO. EXTRA	SMALL ENTITY			LARGE ENTITY	
					RATE	FEE		RATE	FEE
BASIC FEE:						\$370.00	OR		\$750.00
TOTAL CLAIMS:	49	-	20	29	X \$9 =		OR	X \$18 =	\$522.00
INDEP. CLAIMS:	3	-	3	0	X \$42 =		OR	X \$84 =	\$0.00
MULTIPLE DEPENDENT CLAIMS					+ \$140 =		OR	+\$280 =	\$0.00
*IF THE DIFFERENCE IN COL. 2 IS LESS THAN ZERO, ENTER "0" IN COL. 2.					TOTAL:				\$1,272.00

31108 U.S. PTO  
10/675719

**OTHER INFORMATION:**

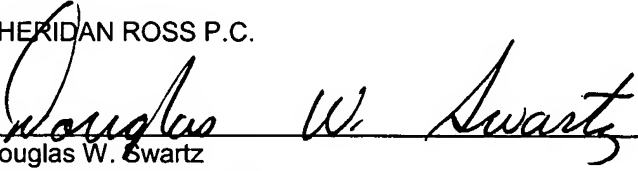
1. [X] The Commissioner is hereby authorized to debit any underpayments or credit any overpayment to **Avaya Inc. Deposit Account No. 50-1602.**
2. [X] The Commissioner is hereby authorized to charge all required fees for extensions of time under §1.17 to **Avaya Inc. Deposit Account No. 50-1602.**
3. [X] Correspondence Address:

Douglas W. Swartz  
SHERIDAN ROSS P.C.  
1560 Broadway, Suite 1200  
Denver, Colorado 80202-5141  
Telephone: (303) 863-9700  
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4. [X] Telephone calls should be made to undersigned at (303) 863-9700.

Respectfully Submitted,

SHERIDAN ROSS P.C.

  
\_\_\_\_\_  
Douglas W. Swartz  
Registration No. 37,739  
Attorney for Applicants

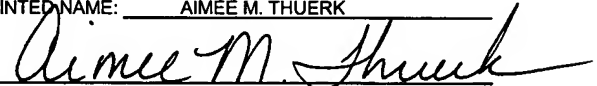
Date: Sept 29, 2003

**Avaya Inc.  
211 Mount Airy Road  
Basking Ridge, NJ 07920**

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TYPED OR PRINTED NAME: AIMEE M. THUERK

SIGNATURE: 



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

ROUSH et al.

Serial No.:

Filed:

Atty. File No.: 4366-135

For: "USING VOICE OVER IP OR  
INSTANT MESSAGING TO  
CONNECT TO CUSTOMER  
PRODUCTS"

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

) Group Art Unit:

) Examiner:

) REQUEST FOR NON-PUBLICATION AND  
) CERTIFICATION UNDER 35 U.S.C.  
) 122(b)(2)(B)(i)

) "EXPRESS MAIL" MAILING LABEL NUMBER: EV331284756US  
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) PATENTS, WASHINGTON, D.C. 20231.

TYPED OR PRINTED NAME: AIMEE THUERK

SIGNATURE:

Dear Sir:

I hereby certify that the invention disclosed in the attached application **has not and will not be** the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

*Applicant understands that this request must be signed in compliance with 37 C.F.R. 1.33(b) and submitted with the application upon filing. Applicant also understands that they may rescind this nonpublication request at any time. If Applicant rescinds a request that an application not be published under U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed. If Applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the Applicant understands that they must notify the U.S. Patent Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).*

Respectfully submitted,

SHERIDAN ROSS P.C.

By:

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Date:

Sept 29, 2003